



AUTOMOTIVE EQUIPMENT



CANADIAN OWNED AND  
OPERATED



## **SALES, SHIPPING AND RETURN POLICY**

**EFFECTIVE August 2021**

**PRICES:** Prices and specifications are subject to change without notice. All orders will be invoiced at prices prevailing at time of shipment. Price quotes are based on Pre-tax pricing. All applicable taxes will be applied upon invoicing.

**PAYMENT METHODS:** We accept VISA, Mastercard, Debit, Cash, Cheque, EFT, Wire payment and E-transfer. No order will ship until payment has been received and/or funds have cleared our bank, unless credit has been established

**FREIGHT/SHIPPING:** In most cases Budget Automotive Equipment/Daytona will deliver the equipment and assist with unloading. If outside freight companies are used Daytona uses common courier companies. We negotiate the most competitive freight rates possible and pass these savings to our customers. We make every effort to minimize freight charges and provide timely delivery.

- Most items in stock will ship within 24 hours.
- Budget Automotive equipment will not be liable for any damages related to unavailability of inventory or delays in shipping.

**DELIVERY AND UNLOADING:** If outside freight companies are used, the customer is responsible for unloading the shipment from the truck. Budget Automotive Equipment/Daytona will assume no responsibility for any additional charges or damages that may be incurred because of unloading from the delivering carrier's truck. Some freight carriers have restrictions on delivering to residential addresses and may require pick up at the freight terminal. Lifts and other heavy equipment will require a fork lift to unload. It is advantageous in those cases to ship to a freight terminal where the terminal personnel will unload the product and load it onto the customer's trailer or truck. Lifts cannot be unloaded using a lift gate vehicle. We cannot advise customers of exact time of delivery, however, will provide our customers an estimated time of delivery and provide them with tracking information.

All shipments must be inspected immediately upon receipt. For your protection, any external damage must be noted on the Bill of Lading at the time of delivery to qualify for a claim against the freight carrier. Concealed damages must be reported to the freight company within three days of delivery. It is the customer's responsibility to file for damage claims against the freight company. Shortages/missing parts must be reported to Budget Automotive Equipment/Daytona within three days of delivery.

**INSTALLATION:** In most cases Budget Automotive Equipment/Daytona will install the equipment unless otherwise specified by our customer.

**Products:** Specifications, weights, dimensions and descriptions are subject to change without notice and are not guaranteed. We reserve the right to source materially equivalent substitutes for items which can not be obtained in sufficient quantities due to existing shortages or price changes.

**NEW RETURNS:** All returns must be authorized prior to shipping. Contact Budget Automotive Equipment/Daytona for instructions. Customer is responsible for returning the defective product in sufficient packaging to prevent damage during return. No credit will be given on unauthorized or damaged returns.

Customers may return any unused stock item in the original packaging within 30 days of purchase subject to a 10% restocking fee\*. All freight charges related to the original shipment and the return will be the responsibility of the customer.

# Daytona

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**WARRANTY RETURNS:** Product(s) returned as defective that prove upon inspection not to be defective will be subject to a minimum restocking fee plus return freight.

Replacement products will be sent out at “No Charge” upon receipt of the defective product from our customer. Alternatively, if the customer wishes to have the warranty replacement shipped prior to the return of the defective product, then the customer must pay for the replacement product at shipping. Credit/refund will be issued to customer upon receipt of defective product. Customer is responsible for loading and unloading warranty replacements.

Where there is no resolution that can be reached with defective equipment as all options for repair have been exhausted, Budget Automotive Equipment/Daytona will exchange the equipment for new equipment of equal value at no additional charge to the customer, or to an upgraded model where the customer is responsible for paying the difference in retail price.

**\*RETURNS IN GENERAL:** CUSTOM MANUFACTURED ITEMS ARE NOT RETURNABLE  
ELECTRICAL PRODUCTS ARE NOT RETURNABLE