



AUTOMOTIVE EQUIPMENT



CANADIAN OWNED AND  
OPERATED



## SHIPPING AND RETURN POLICY

EFFECTIVE MARCH 2017

**PRICES:** Prices and specifications are subject to change without notice. All orders will be invoiced at prices prevailing at time of shipment. Prices do not include any provincial taxes.

**PAYMENT METHODS:** We accept VISA, Mastercard, Debit, Cash, Cheque. Orders may also be prepaid with wire transfer cash, personal or company cheque. No order will ship until payment has been received and/or funds have cleared our bank.

**FREIGHT/SHIPPING:** In most cases Budget Automotive Equipment/Daytona will deliver the equipment and assist with unloading. If outside freight companies are used Daytona uses common courier companies. We negotiate the most competitive freight rates possible and pass these savings to our customers. We make every effort to minimize freight charges and provide timely delivery.

- Most items in stock will ship within 24 hours.
- Budget Automotive equipment will not be liable for any damages related to unavailability of inventory or delays in shipping.

**DELIVERY AND UNLOADING:** If outside freight companies are used the customer is responsible for unloading shipment from the truck. Budget Automotive Equipment/Daytona will assume no responsibility for any additional charges or damages that may be incurred as a result of unloading from the delivering carrier's truck. Freight carriers have restrictions on delivering to residential addresses and may require pick up at the freight terminal. Lifts and other heavy equipment will require a fork lift to unload. It is advantageous in those cases to ship to a freight terminal where the terminal personnel will unload the product and load it onto the customer's trailer or truck. Lifts cannot be unloaded using a lift gate vehicle. We cannot advise customers of exact time of delivery, however, will provide our customers an estimated time of delivery and provide them with tracking information.

All shipments must be inspected immediately upon receipt. For your protection, any external damage must be noted on the Bill of Lading at the time of delivery in order to qualify for a claim against the freight carrier. Concealed damages must be reported to the freight company within three days of delivery. It is the customer's responsibility to file for damage claims against the freight company.

Shortages/missing parts must be reported to Budget Automotive Equipment/Daytona within three days of delivery.

**INSTALLATION:** In most cases Budget Automotive Equipment/Daytona will install the equipment unless otherwise specified by our customer.

**RETURNS:** All returns must be authorized prior to shipping. Contact Budget Automotive Equipment/Daytona for instructions.

Customers may return any unused stock item in the original packaging within 30 days of purchase subject to a 20% restocking fee. All freight charges related to the original shipment and the return will be the responsibility of the customer.

CUSTOM MANUFACTURED ITEMS ARE NOT RETURNABLE

ELECTRICAL PRODUCTS ARE NOT RETURNABLE

No credit will be given on unauthorized returns.